

2005-231C

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SCPSC CLEC - QUARTERLY SERVICE QUALITY REPORT

SOUTH CAROLINA OPERATIONS

Quarter: Apr. 1, 2009 - June 30, 2009Year: 2009Vanco Direct USA, LLC

(Company Name)

Andrea Hopkins, Controller *A Hopkins*

(Signature & Title)

200 S. Wacker Dr., Ste. 1600

(Street/P.O. Box #)

Chicago, IL 60606

(City, State, Zip Code)

	<u>April 2009</u>	<u>May 2009</u>	<u>June 2009</u>
Number of Customer Access Lines	<u>0</u>	<u>0</u>	<u>0</u>
Trouble Reports / Access Line (%)	<u>Same as ILEC</u>	<u>Same as ILEC</u>	<u>Same as ILEC</u>
Customer Out of Service Clearing Times (%)	<u>Same as ILEC</u>	<u>Same as ILEC</u>	<u>Same as ILEC</u>
New Installs Completed within 5 Days (%)	<u>Same as ILEC</u>	<u>Same as ILEC</u>	<u>Same as ILEC</u>
Commitments Fulfilled (%)	<u>Same as ILEC</u>	<u>Same as ILEC</u>	<u>Same as ILEC</u>

Comments / Explanations: _____

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